

Privacy Policy

How Green Ivy Property collects, uses, stores and protects your personal information.

Effective Date: 17 July 2026

Our Commitment

Green Ivy Property Pty Ltd respects your privacy and complies with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

Information We Collect

We may collect your contact details, property information, appraisal requests, identification where required, correspondence, website enquiries, online forms and conversations with our Wix AI Assistant.

How We Collect Information

Information is collected through our website, phone, email, SMS, inspections, appraisals, meetings, social media, the Wix AI Assistant and authorised third parties where appropriate.

How We Use Your Information

We use your information to provide real estate services, arrange appraisals, manage transactions, comply with legal obligations including AML/CTF requirements where applicable, improve our services and communicate with you.

Who We Share Information With

Where necessary we may share information with solicitors, conveyancers, mortgage brokers (with consent), photographers, trades, CRM and cloud providers, PEXA, Mantis Property, Cotality (RP Data), realestate.com.au, Domain and other trusted service providers.

Marketing

You may receive relevant marketing communications. You can opt out at any time.

Security

We take reasonable steps to protect your information, although no online system can be guaranteed completely secure.

Access, Correction & Complaints

You may request access to or correction of your information or make a privacy complaint by contacting Cheryl at cheryl@greenivyproperty.com.au.

Contact

Green Ivy Property Pty Ltd

ABN 15 672 138 297

Email: cheryl@greenivyproperty.com.au

Phone: 0432 053 989